



THINKFOOD

# ONLINE REFUND FORM

We are sorry that your purchase wasn't quite perfect.

If you have changed your mind please fill out the form below, considering the following:

We will not refund for any packages already recieved unless damaged. All Daily, Weekly and performance nutrition meals incur a 25% admin fee for all change of mind refunds.

All F45 8 week plans require a 2 week notice period before cancellation, these also require a 25% admin fee.

If you are requesting a refund for damaged product then please include photo evidence and your order number.

The refund must be sent to our email within 7 days of receiving the order. Please email this to [info@thinkfood.co.nz](mailto:info@thinkfood.co.nz)

## I WOULD LIKE TO:

Request damaged product refund  Request change of mind refund

Order Number \_\_\_\_\_ Name \_\_\_\_\_

Contact Number \_\_\_\_\_ Email \_\_\_\_\_

Product Purchased \_\_\_\_\_

Reason \_\_\_\_\_

Refunds will be processed back on to the same credit card used to make the original purchase.

It will take up to 7 working days for your refund to be processed back into your bank account.

Bank account number \_\_\_\_\_

Bank Account name \_\_\_\_\_

Name \_\_\_\_\_

Sign \_\_\_\_\_

Date \_\_\_\_\_

Please email form back to [info@thinkfood.co.nz](mailto:info@thinkfood.co.nz)  
Any questions please call us on 0211958909